

Mobile Work Orders - *Satisfaction Guaranteed!*



*“Purchasing
Mobile Work Orders
for our four man
maintenance crew
turned out to be
the best investment
we made last year!”*

— BOB IGNICO —

KEY TAKEAWAYS

- Increased productivity
- Easy to learn and use
- Tracks status
- Eliminate paperwork
- Eliminate manual entry
- Eliminate tenant conflict
- Saves time
- Before and after photos
- Great support

Mobile Work Orders

Pocahontas Housing Authority
Executive Director: Bob Ignico
Pocahontas, Arkansas

145 Low Rental Housing Units

THE SITUATION

It's been less than a year since Pocahontas Housing Authority made the investment in Mobile Work Orders. Their old software package was manual and slow. “Trying to decipher the crew’s handwriting, was enough inspiration for me to look for a new maintenance solution,” noted **Bob Ignico, Executive Director of Pocahontas Housing Authority.**

“We had been having problems and trying to run our work orders on two different systems, one for Public Housing and one of our 202 program. We signed up and saw a demo for Mobile Works Orders and were impressed. John Lindsey promised us our money back if we were not satisfied, and that clinched the deal.”

“You have to jump in with both feet and make the initial investment first. I had four maintenance guys, so we also had to purchase four iPads. That was a big change for us, but doing things the old way just did not make sense for the future of Pocahontas Housing Authority,” added Bob. “I also had four guys that were nervous about the change in technology, but in less than one hour of training, they were not only comfortable on the iPads but using all of the functionality.”

THE SOLUTION

“One of the biggest benefits of using Mobile Work Orders has been the tracking system. We can log in at any time and see the status of a work order, completion date and before and after photos, which has cut down on tenant complaints,” Bob mentions. “Having that physical evidence has also provided us with a tool to help with tenant conflicts, which has been invaluable for our housing authority.”

Today, the Pocahontas crew spends more time fixing maintenance issues and less time in the office. Eliminating paperwork has increased productivity and makes for a much happier and more productive team.

THE RESULT

Mobile Work Orders is a valuable solution for Pocahontas Housing Authority and Bob Ignico. “We have saved so many man hours this past year, and our maintenance guys really love the application and working on the iPads.”

“We immediately noticed an increase in productivity from 5.5 hours of actual work per day to 6.25 hours using Mobile Work Orders. That adds up quick!”



We create solutions, not just software.