

Lindsey Software - A Change for the Better!



*“Lindsey Software
is the right tool
to help us move
forward and
become a more
productive agency.”*

— TOM WILSON —

KEY TAKEAWAYS

- Efficient data conversion
- Easy to learn and use
- Better functionality
- Reports, reports, reports
- Cost effective
- Increased productivity
- Excellent onsite training
- Great support
- Eliminate paperwork

Lindsey Software

Georgetown Housing Authority
Executive Director: Tom Wilson
Georgetown, Kentucky

328 Low Rental Housing Units / 399 Section 8 Units

THE SITUATION

Two years ago, we began talking about issues with our current software. Lack of capabilities and costs were quickly becoming a challenge for us. Using good, old-fashioned word-of-mouth conversations with friends and colleagues, we quickly determined that there were better choices for us, and we needed to make a change that would work for our agency today, and also in the future.

Our goal was to find a solution that would:

- transition easily, without the data conversion nightmare
- get us up and running as quickly as possible
- be user-friendly, with good training opportunities
- provide better functionality
- increase efficiency
- provide overall cost savings

THE SOLUTION

It was a unanimous decision to choose Lindsey Software. It's been more than a year, and we have completely migrated over. “Not only has Lindsey provided the software as promised, but the attention to detail and personal customer service we received has been second to none,” says Executive Director, Tom Wilson.

Since then, we have also incorporated Mobile Work Orders, to increase productivity of our maintenance processes and HousingManager.com's online applications to streamline how we take applications and help us become more paperless.

THE RESULT

Lindsey Software was definitely the best choice for Georgetown Housing Authority.